



## Martin Referral Services Ltd

Thera House, 43 Waverley Road, Kenilworth, Warwickshire, CV8 1JL  
Tel: 01926 863445 Fax: 01926 863446 therahouse@martinreferrals.co.uk

M.W.S. Martin, MVB, DVC, MRCVS. *Specialist in Veterinary Cardiology*  
M.J. Stafford Johnson, MVB, CertSAM, MACVS, DVC, MRCVS

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## INFORMATION FOR THE REFERRING VET

### THREE EASY STEPS TO ARRANGE A REFERRAL

1. **Telephone** with your client's details and brief reason for referral.
2. Provide your client with the **Registration & Consent Form**
3. Then give your client our telephone number and ask them to telephone our receptionist to arrange an appointment.

#### Notes:

We are unable to offer advice to clients prior to consultation & examination of their pet.

The actual diagnostic tests performed will be decided in light of the history and clinical examination and information provided by you.

Please ensure your client realises that our work routine involves: consulting in the morning, admit all animals for the appropriate investigations to be undertaken during the day and then discharge them mid to late afternoon (if feasible).

### REFERRAL LETTER

A **referral letter** should provide a concise summary of the history and clinical findings, this is especially important when attaching a copy of computerised records that may not contain such information.

All material (**blood results, ECGs, X-rays**, etc.) should be provided - this is important.

Animals that may require a respiratory investigation should be off steroids and/or antibiotics for as long as is practically possible prior to their appointment here.

### FOLLOW-UP

We welcome follow-up on the progress of any case that has been investigated, from yourself and/or your client and we provide ongoing telephone advice (FOC).

**Please provide your client with the 'Registration & Consent Form' and map before they telephone to arrange an appointment - thanks**

This can be downloaded from our website, or emailed or faxed to you.

Martin Referral Services Ltd. Company number 7465986.  
Registered office: Thera House Waverley Road Kenilworth Warwickshire CV8 1JL.  
www.martinreferrals.co.uk



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### REGISTRATION AND CONSENT FORM

To ensure our records are accurate please use block capitals to complete this form and hand it to our receptionist upon your arrival, together with your vet's referral letter.

#### PET DETAILS

Name ..... Sex ..... Neutered Yes / No  
Breed ..... D.O.B. ....

#### OWNER DETAILS

Mr/Mrs/Miss/Dr/Other ..... Initials ..... Surname .....

Address .....

Post code .....

#### CONTACT NUMBERS

Home .....

Work .....

Mobile .....

Email .....

#### INSURANCE

Is your pet insured? Yes / No Name of insurance company .....

#### PAYMENT

Please note that payment is due on the day of your appointment and that we are only able to accept either: cash, debit cards or credit cards. How have you planned to pay?  Cash  Debit card  Credit card

#### YOUR CONSENT FOR US TO UNDERTAKE THE PLANNED PROCEDURES

*please tick*

- I agree to entrust my pet for examination and any investigations warranted, sedation and/or anaesthesia if necessary.
- I am aware that areas of hair/fur have to be clipped off for some procedures such as ultrasound.
- If necessary, I consent to resuscitation to save the life of my pet, such as CPR.
- I consent to the use of human drugs if they are essential and there is no licensed alternative for dogs/cats.
- I understand that payment is due on collection of my pet.

This section is to be signed **after** consultation with the vet.

Procedure/s to be performed .....

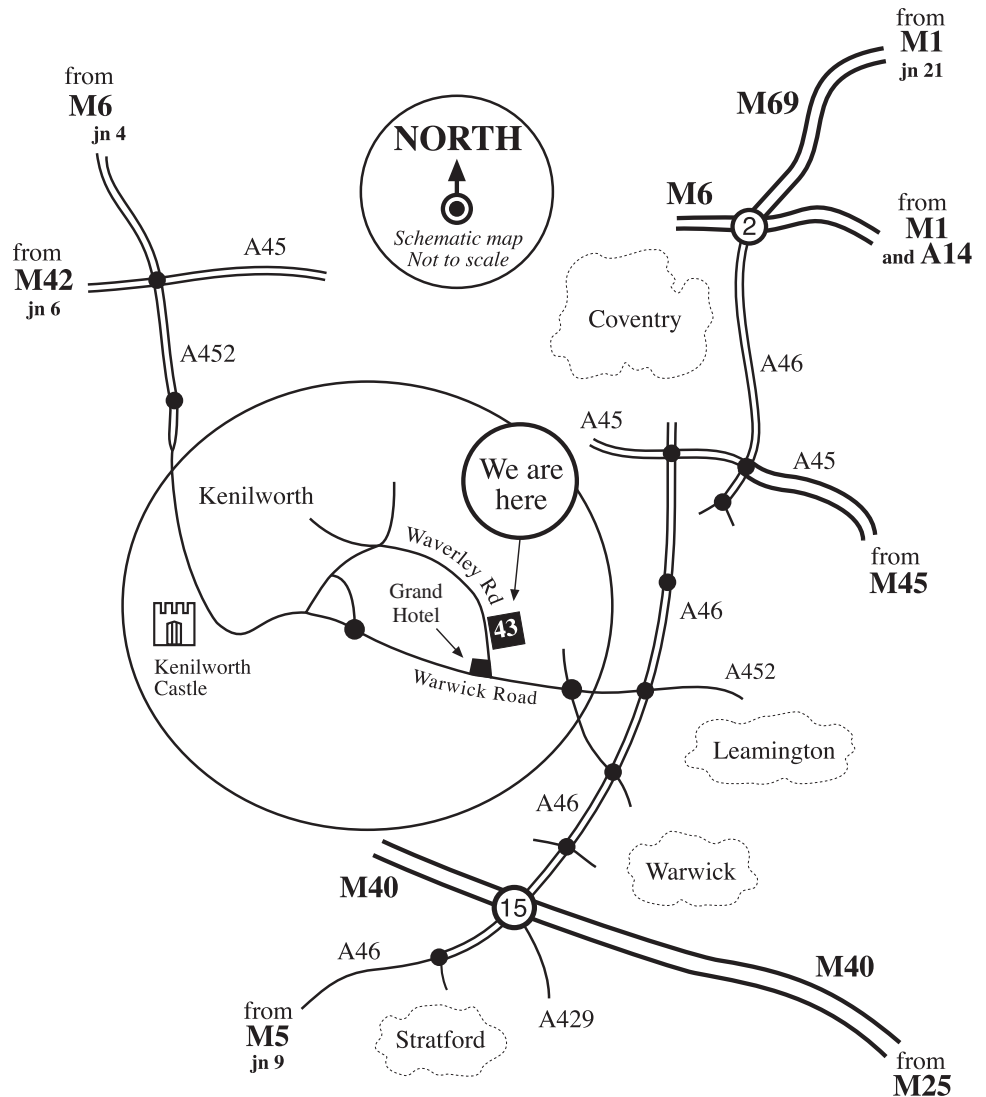
ESTIMATED COST OF INVESTIGATIONS (Excludes medication) From ..... To .....

**SIGNATURE OF OWNER/AGENT** ..... **DATE** .....

# PLEASE READ THIS INFORMATION ABOUT YOUR REFERRAL APPOINTMENT

- **Complete the registration & consent form** overleaf, and hand it to the receptionist upon your arrival.
- **Inform your vet of the date of your appointment** so that s/he has sufficient time to prepare a letter of referral.
- **Collect a letter of referral** from your vet, together with any x-rays, copies of blood results, ECGs, or any other potentially relevant information.
- It is preferable that your pet has not received steroids, non-steroidal drugs or antibiotics for one to two weeks prior to the appointment, provided this does not produce undue risk to the health of your pet (do NOT stop 'cardiac' drugs).
- Ensure that the person most familiar with the symptoms of your pet attends the consultation (this is probably yourself).
- **Do not feed** your pet on the day of your appointment. **Water should not be withheld.**
- Appointments are early in the morning, Monday to Friday.
- Investigations are usually performed on the same day as your appointment, thus you should **prepare to leave your pet for most of the day (collecting between 4 and 5pm).**
- The cost of diagnostic tests varies depending upon the individual case. Please telephone for an estimate of the costs involved. An explanation of the cost will be given following the consultation and examination of your pet.
- **Fees are payable at the time of treatment.**
- All costs can usually be claimed back from your pet insurance, but a few companies may not cover congenital conditions (you may wish to check with your insurance company in advance).

Mileage chart	
Birmingham	19
Bristol	90
Cambridge	85
Cardiff	123
Doncaster	101
Heathrow	94
Leeds	127
Leicester	31
Manchester	106
Nottingham	59
Reading	80
Shrewsbury	66
Southampton	119
Stoke	66
Wolverhampton	35
Worcester	47
York	139



## Directions

1. Kenilworth is situated just off the A46 between Warwick and Coventry.
2. From the A46, exit the dual carriage following the sign for the A452 (Leamington and Kenilworth) and head towards Kenilworth.
3. Waverley Road is halfway along the main street through the town (Warwick Road).
4. Useful landmarks at the corner of Waverley Road and the main street are Crimestop's shop and the Grand Hotel.
5. Number 43 is on the right side of the road (coming from the main street) just after the bend.
6. Car parking and reception are to the rear of the building.